

Service Solutions



Mobile Inventory

MEDRAD field engineers carry a vast inventory of repair parts for your imaging devices. Our mobile inventory will enable us to reduce your downtime.

Dry Imagers and CR Systems

- Troubleshooting and Repair
- Preventive Maintenance
- Installation
- De-Installation
- Relocation
- System Configuration
- Replacement Parts



For Imaging Products Service...

Please contact your Service Inside Sales

Representative for more information at
1-800-MEDRAD-1 or visit us at
www.medrad.com/service-support/imaging-services

MEDRAD, INC.
One Medrad Drive
Indianola, PA 15051-0780 U.S.A..
Telephone: (412) 767-2400
1-800-633-7231
FAX: (412) 767-4120

www.medrad.com/service-support/imaging-services

MEDRAD is a federally registered trademark, and Performance. For life., Preventive Maintenance, DirectCARE, and SelectCARE are trademarks of MEDRAD, INC. U.S.A. Carestream/Kodak, DryView, AGFA, DRYSTAR, Fuji, and SmartCR are registered marks to their respective owners and are used herein solely to inform as to the scope of the services offered by MEDRAD. MEDRAD is an independent contractor and no relationship with Carestream/Kodak, Fuji, and AGFA should be inferred or implied.

© 2009 MEDRAD, INC. All Rights Reserved.

Imaging Product Services

MEDRAD quality service for Dry Imagers and Computed Radiography (CR) Systems



The MEDRAD Service Difference:

- MEDRAD includes all Interface Devices in system contracts. MIMs, Pacslink 9410 & 25, Kodak 8800s, touch screen panels, VIEB, DIEB
- Support of the Kodak Pacslink 9410. No need to upgrade.
- Bundling Imaging Products Services with MEDRAD injector service for added savings.
- Centralized customer assistance 24 x 7
- Technical Support
- Extended coverage hours available
- Regional logistics - on-site delivery

Choose a Program

- MEDRAD **DirectCARE™** Programs
- MEDRAD **SelectCARE™** Programs

Full Service Contract

Covers all travel, labor, and materials and periodic PM's. Also available in multi year programs.

Imager contracts include:

- Drum
- Optics module
- Thermal strip

Computed Radiography contracts include:

- Erasure lamps
- Laser diode module

Preventive Maintenance

- Replace filters
- Clean and vacuum
- Condition drum
- Clean and lubricate rollers
- Clean and inspect thermal strip
- Perform functional checkout
- Includes travel and labor

Product Services

Computed Radiography



MEDRAD supports the Kodak® PACSLink 9410 Modality / Printer Server

Dry Imagers

